



Jim Hackett is a senior IT executive with an extensive background in strategy development, systems development and deployment, service improvement, cost reduction and client relations.

During his 45 year career Jim has held senior roles within the Canadian payments community. A results driven technology innovator, he has led the development and deployment of a number of payments industry firsts.

Jim has participated on a number of Canadian payments company boards of directors and committees and was Chairman of the Interac Association Board of Directors when the decision was made to proceed with chip technology in Canada.

Career

- Everlink Payment Services, VP, Business Development
- RSA Group, Chief Development Officer
- Credit Union Central of Canada, COO
- Credit Union Central of Canada, CIO
- Credit Union Electronic Transaction Services, CIO
- Credit Union Central Alberta, Director, Systems Development

Professional

- Past board member, Mondex Association
- Past board member, Interac Association
- BSC, Pacific Western
- CSP & ISP designations

Representative Accomplishments

- Co-led the development and implementation of the first North American in-branch chip card production solution.
- Led a restructuring of a 150 person Systems Development group that resulted in annualized savings in excess of \$2 million.
- Led a payments industry RFP process that translated into \$45 million in savings over a 7 year period.
- In conjunction with Mastercard Canada led the development and implementation of the first secured electronic transaction in Canada as part of the GET SET Canada promotion.
- In conjunction with Mastercard Canada led the development and implementation of the Maestro Global Debit network in Canada as both an issuer and acquirer.
- Led the first banking system re-engineering effort in Canada that utilized computer aided software engineering technology.
- Led the development and implementation of the first client-server branch technology solution across 45 credit unions in Alberta over a two year period.
- Led the development and implementation of the first full function ATM sharing network between Alberta credit unions and Alberta Treasury Branches known as the Alberta Regional Network (ARN).
- Led the development and implementation of the first customer services system that utilized relational data base technology.